



RETURN TO:	PROCEDURES:
<b>Dr. Hahn GmbH &amp; Co. KG</b> <b>Retourenbearbeitung/</b> <b>Wareneingang</b> <b>Trompeterallee 162-170</b> <b>D-41189 Mönchengladbach</b>	<p>Complete the form and send via e-mail to the associate who is responsible for your region at Dr. Hahn. Please use this form together with the returned merchandise authorisation (RMA) issued by Dr. Hahn for your return.</p> <p>Depending on the resaleability or the amount of processing required by returned merchandise, Dr. Hahn deducts for the return at least 25 % to no more than 50 % of the original value of the merchandise. Returns without RMA number are promptly returned unopened at the sender's expense.</p> <p>Only our direct customers are entitled to make use of our return policy. Dr. Hahn decides after receipt of the returned merchandise, whether its/their condition permits a crediting.</p>

CUSTOMER DETAILS:			
Company	Contact	Customer No.	Date
Phone number	Fax number	e-mail	

MATERIAL DETAILS:					
Dr. Hahn material number	Article description	Orig. Dr. Hahn invoice number	Colour	Quantity	Requested form of replacement (please select)

REASON FOR RETURN:		
Defective product <input type="checkbox"/>	Product not ordered <input type="checkbox"/>	Product delivered despite cancellation <input type="checkbox"/>
Incorrect product ordered <input type="checkbox"/>	Product delivered twice <input type="checkbox"/>	
Incorrect delivery of product		
Product not complete		
Other reason		

TO BE COMPLETED BY DR. HAHN:	
Bearbeitet von	Datum
Prüfung Rücksendung OK <input type="checkbox"/>	Weitere Maßnahmen
Prüfung Rücksendung nicht OK <input type="checkbox"/>	Begründung